

Accessibility statement for Merton Parish Council

This accessibility statement applies to Merton Parish Council

<https://mertonparishcouncil.norfolkparishes.gov.uk/>

This website is run by Merton Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- the text will not reflow in a single column when you change the size of the browser window
- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- you cannot skip to the main content when using a screen reader

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

email: mertonparishcouncil@gmail.com

We'll consider your request and get back to you in 7 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact via email to mertonparishcouncil@gmail.com

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Merton Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

We know that certain aspects of this website may prevent it from being fully accessible due to the items below.

Non-accessible content

The content listed below is non-accessible for the following reasons:

Scanned documents are not accessible.

Non-compliance with the accessibility regulations

Scanned documents are not accessible. When we are able to publish these documents in a different format we will do so.

Disproportionate burden

We believe that it would be a disproportionate burden to change older documents to an accessible version. We will work to make all documents published after September 2020 accessible, as well as all active administrative documents published after 23rd September 2018.

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. By September 2020, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. For example, we do not plan to fix some financial documents that are scanned images and cannot be read by a screen reader.

Any new PDFs or Word documents we publish will meet accessibility standards.

Preparation of this accessibility statement

This statement was prepared on 6th October 2020.

This website was last tested on 6th October 2020. The test was carried out by Merton Parish Council using the <https://wave.webaim.org/> evaluation tool. We used this approach to decide on a sample of pages to test.